Ordering from a Restaurant on the Telephone

R= Restaurant worker C = Caller

R: B.B.QUES Gourmet Grill, how can I help you?

C: Hello. I’d like to make an order.

R: Okay. For pick-up or delivery?

C: Delivery please.

R: Can I have your address please?

C: 679 Wexford Street.

R: Is that a house or an apartment?

C: A house.

R: And your phone number?

C: 416-848-3932

R: Great. What would you like?

C: I’ll have some garlic bread with cheese, and the Pork Rib Dinner.

R: Okay. Would you like a half rack or full rack of ribs?

C: Hmm. Is a half rack enough for one person?
R: Well, when I’m hungry, I eat a full rack.

C: I’ll have a full rack then. I’m starving!

R: Okay. Would you like anything to drink?

C: No, thanks. That’s everything.

R: Okay. That will be $29.27.

C: Really? Why is it so much?

R: There is a small $3 delivery fee.

C: I see. Okay. How long will it take to deliver?

R: Around 30 minutes.

C: Okay. Thanks.

R: Thank you for calling B.B.QUES. Have a great evening.



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